

Your 24/7 AI Support Engineer



INTRODUCTION

Augment your incident response procedures with Sentry, an incident remediation platform using an AI support engineer, Devi, to intelligently triage, remediate, resolve, and perform RCA's for your system alerts. With Sentry and AI tailored to your systems, fortify your incident response and ultimately improve your system health while reducing your operational and remediation costs.

KEY OUTCOMES

38%

Decrease

In Remediation
Costs

29%

Reduction

In System
Downtime

0

Turnover

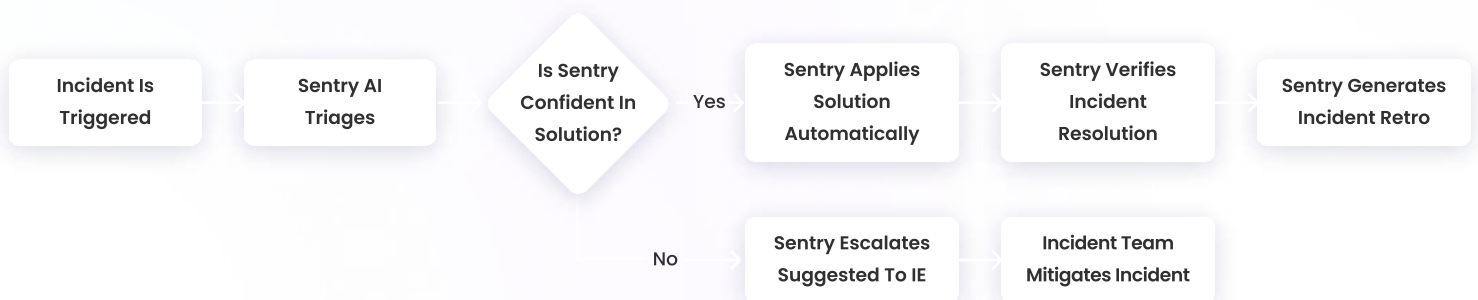
In Support
Engineers

85%

Improvement

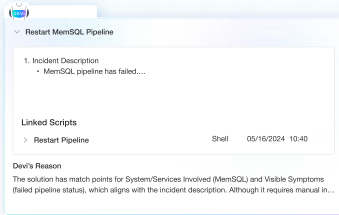
In Incident
Resolution Time

AI INCIDENT MANAGEMENT WORKFLOW

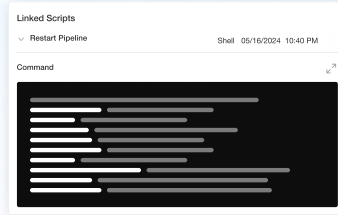


 KEY HIGHLIGHTS

Solution Analysis

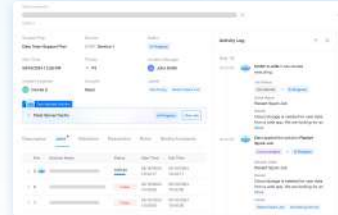


Devi analyzes your system's runbooks to determine the appropriate response

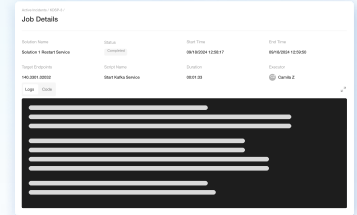


Devi will adapt the solution based on the incident details

Solution Execution

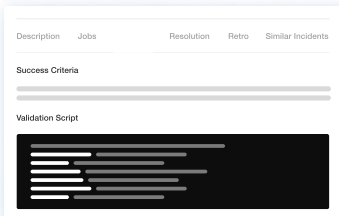


Runbooks will be performed automatically with AI

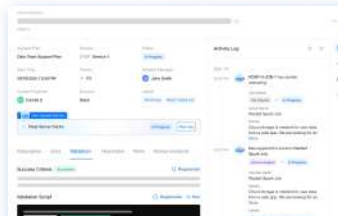


Execution can be tracked through job logs

Incident Resolution

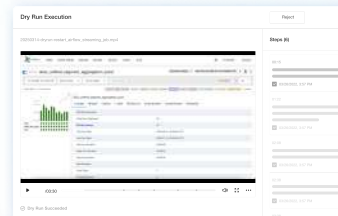


Validation steps are AI-generated based on incident and solution details

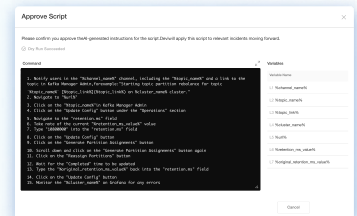


Devi performs the verification to confirm whether incident is resolved

Risk Mitigation

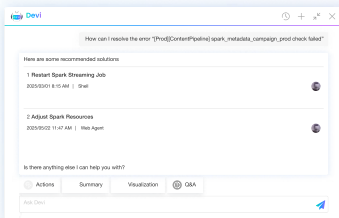


Dry run solutions in your test environments before they're used on prod

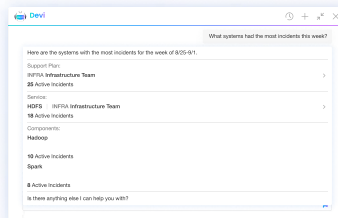


Your team approves the steps Devi performs to ensure safety and accuracy

Intelligent Q&A



Rapidly identify incident solutions and root cause analyses

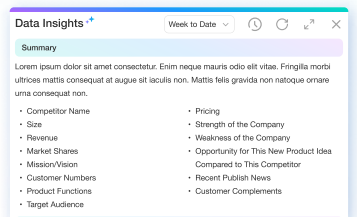


Easily report on system health and team allocation

Root Cause Analysis

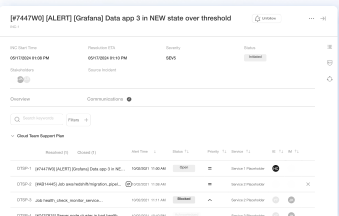


Incident-level root cause analyses and prevention

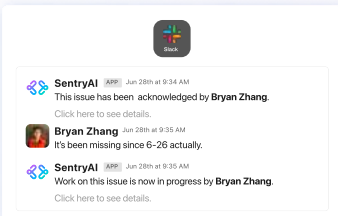


System-wide prevention steps to reduce future incidents

Network Operations Center

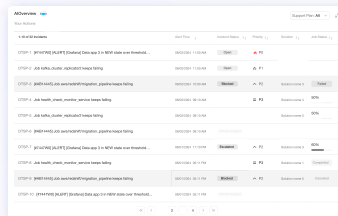


Handle cross-team INC's

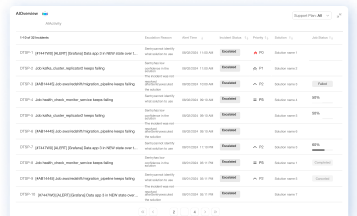


Automated communications for smoother resolution

Adhoc And Scheduled Reporting



Review activity performed by Sentry



Report on incident metadata and patterns